



“Useful Technology Ideas for Your Business”

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Beware of Netflix Phishing Scam

They’re at it again! Phishing emails have been spotted recently that appear to come from Netflix and tell customers that there has been a billing error and their payment details need to be updated. The email reportedly has come asking for information to be sent in email, or containing a link to a fake phishing site that asks users to input their banking details there.



If you get an email from Netflix that sounds like this or asks for any kind of payment information DO NOT CLICK IT. If you are concerned that it could be a legitimate email from Netflix it is best to just log into your account manually to see if there really are any alerts for your account. Netflix has stated that they will never ask for any personal or payment information over email.

What our clients are saying: Pee Jay’s Fresh Fruit

“SWK did an amazing job during our office move! They were there for anything we needed.”

Pamela Fisher
Pee Jay's Fresh Fruit



Two ways to WIN a gift card!

It only takes a minute and YOU could be our next winner!

Last Month's Contest Winner:
Linda Coyle
American Asphalt

Please complete our brief survey in order to be placed in the running to win this month's gift card prize!

- 1. What do you like most about our services?**
- 2. Tell us about a specific experience with us that you were happy with.**
- 3. What are the biggest benefits you've received or experienced since hiring us?**
- 4. What can we improve?**

Email Jon Stiles (jonathan.stiles@swktech.com) with your responses
OR

Fill out our online form:
<http://bit.ly/nwsnews-survey>
before **November 3rd** to get your name in the hat.

You could win a \$25 Gift Card!



You're Mac isn't as safe as you thought



A new study determined that there are critical elements of millions of Macs' firmware that are not getting the updates along with the software updates. Unlike many other exploits that have been uncovered from people simply not updating their system, these updates to the firmware fail without notice, or Apple stopped offering firmware updates without people knowing.

A security firm, Duo, did the research that uncovered these vulnerabilities. They found that often Macs that had updated operating systems often had older EFI code. The EFI code is the firmware that runs before your operating system kicks in and has the potential to effect just about everything on your machine. If someone were to be able to plant the malicious code on your machine it may never be detected. Since the firmware operates outside the main operating system an antivirus scan wouldn't detect it and wiping the computer's hard drive wouldn't remove it either.

Their study of around 73,000 machines found that around 4.2% of those tested had the wrong EFI version for their operating system, which suggests that there was a failed update somewhere along the line. In some cases specific models had higher instances. For the desktop iMac, the 2015 model showed 43% had failed EFI updates and some versions of the 2016 MacBook Pro had the wrong EFI version in about 25% of them.

Apple did comment on this stating that there is a feature in their new version of the MacOS, High Sierra, checks the computer's EFI weekly to make sure there are not issues with the firmware.

While Apple was the focus of this study it does not mean that Windows users are safe. In fact, it may be worse for Windows and Linux users because PC users have to update their operating system and firmware separately.

However scary this may be there is some good news to all of it. In order for a hacker to take advantage of these vulnerabilities it would require a pretty complex hack to pull it off and likely isn't worth their trouble unless they were highly motivated. Duo Labs also noted that they have not spotted anyone trying to make use of this loophole yet. If you are able to update to the latest version of MacOS High Sierra as previously mentioned, it will let you scan weekly for your firmware updates. Duo also has more details on their [blog](#).

Yahoo data breach - if you had an account in 2013 you were hacked

News just came out that provided an update from the Yahoo data breach that was disclosed last year. The number is no longer 1 billion accounts compromised, it is now reported being all 3 billion accounts.

With the assistance of outside forensic experts it was determined that ALL of Yahoo's user accounts were affected by the hack. Names, birth dates, phone numbers, and passwords were all potentially exposed. Even security questions and backup email addresses were compromised, so hackers could reset passwords.

It is likely that many people use the same passwords on different accounts, and therefore run the risk of having other accounts compromised. If you didn't change your Yahoo password back in 2016 you should absolutely do it now. It is also recommended that you change it anywhere else you may have used that same password. You may want to even unlink your mobile device from your Yahoo account and relink it using a new password and/or turn on two-factor authentication.

We can help you with:

- Complete network management and support
- Troubleshooting and problem solving on all PCs and Macs
- Cloud services and virtualization
- Hardware installation and support
- Virus / spyware removal and protection
- Security solutions
- VPN (Virtual Private Networks)
- Remote access / Mobile computing
- Server installations and upgrades
- Spam filtering
- Hosted email
- Web content filtering
- System backups, on-site and off-site
- Help desk

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Give us a call for more information about our services and products.

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SWK making strides for the American Cancer Society

This is SWK's 7th year participating in Making Strides Against Breast Cancer event and we couldn't be more excited. The event takes place at Cooper River Park 5300 N Park Dr Pennsauken, NJ on October 22. We've always been a company that wanted to give back. We wanted to get involved in the community so that's when we found the American Cancer Society's MSABC. We knew this was the perfect event for us. Best friend, Mother, co-worker...breast cancer has touched several of us personally. We look forward to getting together outside of work to walk with our families and friends and always stride to become one of the Top Companies to raise money for this event.

We reach out for donations this time every year but what you may not know is that we do little things throughout the year to raise money and every little bit adds up. We have Taco Tuesday lunches, bake sales and sell candy and ice cream throughout the year and all proceeds go to the breast cancer walk. To date, we've been able to donate over \$2,100 just from doing fun stuff like this.

We are delighted to say that our **Team has raised \$30,250** for Making Strides Against Breast Cancer. We were proudly named one of the Top Teams in 2014, 2015 and 2016! We couldn't do this without the generous donations we receive year after year from our friends, family, clients and colleagues. We are looking forward to our seventh year participating in this great event.

If you are just as passionate as we are about helping people with breast cancer and finding a cure and would like to help us raise money, please join our team. If you are unable to join us and would like to support our team with a donation go to our team page and click **Join Our Team**: <http://main.acsevents.org/goto/SWKTechnologies>.

Thank you for your devoted support! We truly appreciate it!

Best Regards,

LJ, SWK Team Leader

